



APSWI Videos

The Academy for Professional Excellence Workforce Innovations (APSWI), a project of San Diego State University School of Social Work, was established in 1996 with the mission to provide exceptional workforce development and learning experiences for the transformation of individuals, organizations, and communities. The following represents a list of free APS videos available on YouTube.

[Asking Inclusive Demographic Questions](#)

One of the most important aspects of the job of an APS Professional is meeting with clients. APS Professionals are highly skilled at quickly establishing rapport with clients and asking investigative questions. During an investigation, APS Professionals gather information about a client's demographics. And all of this is done with a high level of respect for the client and with a desire to demonstrate inclusion. Even if demographic questions are gathered during intake, it's still necessary and important for APS professionals to ask them during the interview. In this 9-minute video, viewers will observe an APS professional demonstrating one example of how some of those questions can be discussed.

[Addressing APS Professional Safety](#)

This short clip can be used as a training tool for APS professional's own safety when conducting home visits. It addresses ways for APS professionals to assess safety concerns that are common in the field. Use this video to incorporate discussions about safety within your APS programs.

[Successful Initial Home Visit, Self-Neglect](#)

In this 16 min video, viewers will witness a "how to" as the APS professional uses best practices and Core Competency Training for a successful first home-visit.

[Successful Initial Home Visit, Self-Neglect, Alternate Intro](#)

To be used after the home-visit gone-wrong video, this "re-do" video allows viewers to immediately watch a "how to" of a successful first home-visit.

[Initial Home Visit, Self-Neglect, Gone Wrong](#)

In this 5 min video, viewers will be able to follow an APS professional as she has success meeting with the client in his home but is asked to leave after making some mistakes that are sometimes experienced with new staff.

[Caregiver Neglect Allegation, Home Visit: Alleged Perpetrator Interview](#)

This training video is designed to support APS professionals in building their confidence and ability to interview an Alleged Perpetrator. It demonstrates best practices regarding the following topics: addressing cultural differences, recovering from mistakes while conducting an interview, redirecting the interview; and how to start a conversation about resources. This is a great tool for Supervisors to use when meeting individually with staff and/or in team meetings to reinforce or coach staff around interviewing skills and to support the transfer of learning from Core training to practice in the field.

[Financial Abuse Allegation, Home Visit: Alleged Perpetrator Interview](#)

This training video will walk APS professionals through best practices when interviewing an Alleged Perpetrator during a financial abuse investigation. Demonstrated skills include de-escalating conflict, clarifying conflicting answers, and having difficult conversations. This is a great tool for APS Programs and Supervisors to use when meeting individually with staff and/or in team meetings to reinforce or coach staff around this interviewing skill and to support the transfer of learning from Core training to practice in the field.