

## Adult Protective Services: Initial Investigation

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### The S.T.O.R.Y. Approach

#### SPECIFICS

- Name, address, telephone
- Directions, location, and access
- Age, impairments which may affect initial contact
- Household composition
- Environmental issues
- Safety issues

#### TALE

- Allegations and clarification of details
- History
- Witnesses
- Older adult's abilities: ADL, IADL, medical and cognitive issues
- Ability to protect self
- Guns, drugs, law enforcement involvement
- Environmental concerns or dangers

#### OTHERS

- Relatives, friends, neighbors
- Medical, mental health, recent hospitalizations
- Other agencies
- Income, sources or support
- Attorneys, bankers
- Health or housing inspectors

#### REPORTING PARTY

- Name, address, telephone
- Requests anonymity
- Expectations
- Perception of immediate risk
- Perception of older adult's acceptance of help

#### YES or NO

- Screened in
- Screened out
- Referrals made