

Adult Protective Services: Case Planning

Mildred Jackson

Mildred Jackson, age 92, lives in a small bungalow in a rural area. She has lived there for 60 years and she owns it. Ms. Jackson is frail and has some periods of confusion. The home has been in disrepair for many years. Housekeeping standards and hygiene have never been very high. She does not like to go to the doctor, but does see a woman who mixes herbs for her. Ms. Jackson has 6 children who live within an hour drive from her. She also has an “adopted” daughter Emma (someone she raised), age 65, who lives with her. Emma has mental health problems and hears voices. She has had frequent hospitalizations but does not consistently follow through with treatment or medication. Ms. Jackson’s other children are concerned that Ms. Jackson is more vulnerable and cannot protect herself from Emma’s outbursts.

In preparing for your visit, based on the limited information you have been given, what would you need to find out about in order to do an effective assessment of Mildred’s needs, desires, and risk factors? What steps would you take to determine the following issues?

- Ms. Jackson’s Wishes

- Alleged Perpetrator Issues

- Urgency of Situation

- Ethical Considerations

- Cultural Considerations

- Other Considerations